

Migrants in Care Newsletter



Migrants in Care – ECVET Mobile Learning App on customer care

This project (project n° 2018-1-DE02-KA102-004804, acronym in use: Migrants in Care) has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

It is funded under „Strategic Partnerships for vocational education and training“ between



Project key words

[Further strengthening key competences in VET \(vocational education & training\)](#)

[Open education and innovative practices in a digital era](#)

[Social inclusion](#)

[Erasmus Plus](#)

[Mobile App](#)

[Common European Framework of Reference for Languages: Learning, Teaching, Assessment \(CEFR\)](#)

Europe is aging!

SECOND INTERNATIONAL MEETING IN AUSTRIA

The second international meeting of the European project: “MIGRANTS IN CARE” has taken place at the Best headquarters, past 16th-17th of October in Vienna.

In this second meeting, we had the opportunity, first of all, to meet more colleagues of the IB partner who will participate in the support and development of the project to which we gladly welcomed the group.

These meetings are characterized by sharing the status of the project and the actions to be carried out in the future.

Thus, after the welcome of Karin Kronica, as a representative of BEST, Andreas Koth, as coordinator of the project made a summary of what has been done to date and proposing the activities to be carried out in the coming months.



Arturo J. Gonzalez, as a representative of INNETICA, presented the design of the app so that the rest of the partners could meet it and give their opinion and make improvements.

The app is designed to be "user friendly" and to facilitate the learning of future students in the task of learning the customs and customs of European countries in which migrants will carry out their professional activity in the future.

But, this is not the only meeting held within the project; other types of meetings, called multiplier events, will be organized to disseminate and further extend the effect that the project has on its objective environment. In this way, the effect of the project is amplified, which can reach a greater number of people.

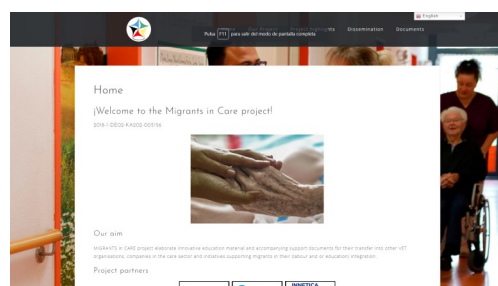
These types of events are planned between May and August of this year.

Information about MIGRANTS in CARE

If you want to know more about our Project, please, visit our website or our Social Network:

<http://www.migrantsincare.eu/>

<https://www.facebook.com/migrantsincare/knowledge/>



February 2020

Co-funded by the Erasmus+ Programme of the European Union

MIGRANTS IN CARE
Learning App for employment

- Learn autonomously
- Prepare for your new job
- Use validated content made by professionals
- Study curricular content tailored to your needs

Get your App on customer care for your smartphone available in German, Spanish and English including texts in Arabic, Turkish and Serbian.

Erasmus+ KA202-095156
BEST Menschsein stärken IB

LEARN MORE ABOUT US
ONLINE
www.migrantsincare.eu

Authors:

BEST Institut für
berufsbegleitende Weiterbildung
und Personaltraining GmbH

Mariahilferstr. 8
AT-1070 Vienna
Austria

www.best.at

Image production:

Asociación de Innovación,
Emprendimiento y Tecnologías de
la Información y la Comunicación /
(INETICA), Spain

Project partners involved

Internationaler Bund - IB Mitte gGmbH für Bildung und Soziale Dienste Niederlassung Sachsen, Germany

The International Bund (IB) Mitte gGmbH für Bildung und Soziale Dienste is part of the Internationaler Bund Group. With its association and its companies it is one of the biggest Social Enterprises for youth, social and educational work in Germany. The acceptance of social responsibility and the community involvement have been integral parts of IB's business activities since its foundation in 1949.

More than 12.000 employees in 700 facilities and offices in 300 locations all over the world are helping each year around 350.000 children, youngsters, adults and seniors in the professional and personal life planning regardless of their religion and geographical origin.

Contact: www.internationaler-bund.de

BEST Institut für berufsbegleitende Weiterbildung und Personaltraining GmbH, Austria

BEST Institut für berufsbegleitende Weiterbildung und Personaltraining GmbH (www.best.at) was founded in 1990 as an independent Austrian organisation for providing continuous training, vocational qualification and career services. Its main activities comprise the development of innovative training programmes for young (+16) individuals and adults, many of them disadvantaged and with migration background, on continuous and vocational training, counselling & coaching and activation for job seekers and employees. The training schemes are client-oriented and based on both the specific needs of the labour market and the participants' individual situations, skills and competences, previous experience and life circumstances.

The institute has its headquarters in Vienna and operates six branches in the Vienna and Lower Austria region for up to 11.100 students per anno in the last years.

Contact: www.bes.at

Asociación de Innovación, Emprendimiento y Tecnologías de la Información y la Comunicación (INETICA), Spain

Founded in 2009, INNETICA is a non-profit association whose mission is to promote cooperation between entities across Europe to promote European values in accordance with Article 2 of the Treaty on European Union. Its mission is to promote social innovation projects, in addition to develop educational projects and teaching activities. INNETICA has a staff of 6 professionals with experience in different vocational areas related to Education and training, Research, development and Social and Cultural innovation and ICT applied to Education and Social and Cultural Innovation.

Contact: www.innetica.org

Co-funded by the Erasmus+ Programme of the European Union

MIGRANTS IN CARE
Learning App for employment

BEST Menschsein stärken IB

This project, 2018-1-DE02-KA202-095156, has been funded with the support of the European Commission. This publication is the sole responsibility of its author. The Commission is not responsible for the use that may be made of the information disseminated here.

www.migrantsincare.eu

Learn autonomously

Prepare for your new job

Use validated content made by professionals

Study curricular content tailored to your needs

Get your App on customer care for your smartphone, available in German, Spanish and English, including texts in Arabic, Turkish and Serbian.

If you are a VET provider, we also have MIGRANTS IN CARE Policy recommendations for upscaling in VET.

Project highlights, current & in short

The last transnational meeting will be organised in Dresden, in June 2020.

A project website is opened to contact us online at <http://www.migrantsincare.eu/>.

Further promotional material has been developed and then, it is been translated.

Interviews with several representants and trainer

related to the Care Sector have been developed. The results of all these interviews that is been calculated and reporting show data very relevant to the future of the care Sector.