

# Migrants in Care Newsletter



## Migrants in Care – ECVET Mobile Learning App on customer care

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## Project key words

[Further strengthening key competences in VET \(vocational education & training\)](#)

[Open education and innovative practices in a digital era](#)

[Social inclusion](#)

[Erasmus Plus](#)

[Mobile App](#)

[Common European Framework of Reference for Languages: Learning, Teaching, Assessment \(CEFR\)](#)

## Europe is aging!

### FIRST INTERNATIONAL MEETING IN SPAIN

The inaugural international meeting of the European project: “MIGRANTS IN CARE” has taken place at the Zaragoza Activa facilities, past 15th-16th of November.

In this sense, the activity of assistance to the elderly requires support related to the evaluation of knowledge/skills obtained from (non) formal or experimental learning situations in their countries of origin and the learning of skills and competencies related to the care of These older people with a European standard.

Through active transnational cooperation, the MIGRANTS CARE project will develop, in this context and for these reasons, innovative educational material and accompanying supporting documents for transfer to other VET organizations, companies in the care sector for the elderly and



initiatives that support Migrants in their integration. The partners of the three countries, that is, Germany, Austria and Spain, provide the necessary experience to access the target groups of this project (migrants/refugees, education stakeholders, VET providers, NGOs and other initiatives that work for immigrants or refugees).

The meeting has been very

interesting and all the partners have participated according to the previous minutes:

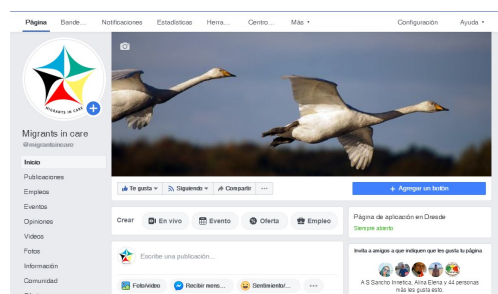
- Introduction of Partners.
- Introduction to contents of Project.
- The app and its contents.
- Topics of Management.
- End of the session.

## Information about MIGRANTS in CARE

If you want to know more about our Project, please, visit our website or our Social Network:

<http://www.migrantsincare.eu/>

<https://www.facebook.com/migrantsincare/knowledge/>



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## Project partners involved

### *Internationaler Bund - IB Mitte gGmbH für Bildung und Soziale Dienste Niederlassung Sachsen, Germany*

The International Bund (IB) Mitte gGmbH für Bildung und Soziale Dienste is part of the Internationaler Bund Group. With its association and its companies it is one of the biggest Social Enterprises for youth, social and educational work in Germany. The acceptance of social responsibility and the community involvement have been integral parts of IB's business activities since its foundation in 1949.

More than 12.000 employees in 700 facilities and offices in 300 locations all over the world are helping each year around 350.000 children, youngsters, adults and seniors in the professional and personal life planning regardless of their religion and geographical origin.

Contact: [www.internationaler-bund.de](http://www.internationaler-bund.de)

### Authors:



**BEST Institut für  
berufsbezogene Weiterbildung  
und Personaltraining GmbH**

Mariahilferstr. 8  
AT-1070 Vienna  
Austria

[www.best.at](http://www.best.at)

### Image production:

Asociación de Innovación,  
Emprendimiento y Tecnologías de  
la Información y la Comunicación /  
(INETICA), Spain

### *BEST Institut für berufsbezogene Weiterbildung und Personaltraining GmbH, Austria*

BEST Institut für berufsbezogene Weiterbildung und Personaltraining GmbH ([www.best.at](http://www.best.at)) was founded in 1990 as an independent Austrian organisation for providing continuous training, vocational qualification and career services. Its main activities comprise the development of innovative training programmes for young (+16) individuals and adults, many of them disadvantaged and with migration background, on continuous and vocational training, counselling & coaching and activation for job seekers and employees. The training schemes are client-oriented and based on both the specific needs of the labour market and the participants' individual situations, skills and competences, previous experience and life circumstances.

The institute has its headquarters in Vienna and operates six branches in the Vienna and Lower Austria region for up to 11.100 students per anno in the last years.

Contact: [www.bes.at](http://www.bes.at)

### *Asociación de Innovación, Emprendimiento y Tecnologías de la Información y la Comunicación (INETICA), Spain*

Founded in 2009, INNETICA is a non-profit association whose mission is to promote cooperation between entities across Europe to promote European values in accordance with Article 2 of the Treaty on European Union. Its mission is to promote social innovation projects, in addition to develop educational projects and teaching activities. INNETICA has a staff of 6 professionals with experience in different vocational areas related to Education and training, Research, development and Social and Cultural innovation and ICT applied to Education and Social and Cultural Innovation.

Contact: [www.innetica.org](http://www.innetica.org)

## Project highlights in short

The next trans-national meeting will be organised in Vienna, in October 2019.

A project website will be opened soon to contact us online at <http://www.migrantsincare.eu/>.

Further promotional material will follow soon.

Meetings with representatives of the care and vocational training sector, as well as migrants

and elder people receiving care givers' support will follow in the next months.

If you want to support the project giving input and feedback to next steps, please contact the project partner nearest to you.

What we are looking for:

Customer care sujetos/ daily situations in the care sector, in specific elder

care for those cared for at home (by relatives and/ or by outpatient care services), in nursing homes or other similar services; incl. people with disabilities due to age (e.g. Alzheimer, limited mobility, deafness, ...).



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